

# GAKOU MOHAMED LAMINE

## Experience

### TEAM LEADER - MALI

VIP SHOP Holding, BAMAKO | 2021 - Present

External representative of the international firm VIP SHOP HOLDING (3rd worldwide in E-business). The mandate consists of monitoring sales, warehouse management, human resources management in Mali as well as customer service management for Europe and the United States.

### GENERAL MANAGER

Gakou distribution, BAMAKO | 2019 - Present

#### • Mining operation and research

Establishment of a mining permit in the Kourouba-West zone, management and monitoring of the different phases of the research process.

Help setting-up a mining operation in the Kéniéba region.

Personnel management and monitoring of activities.

#### • Mining Council

Connecting companies with different actors for the management and rental of various mining equipment.

### ACCOUNTING FIRM INTERNSHIP

GMI audit, BAMAKO | 2018 - 2019

Familiarization with accounting terms and procedures

- Assistance in drafting and setting up Financial Statements
- External audit

### BANK INTERNSHIP - OPERATIONS DEPARTMENT

Banque de Développement du Mali (BDM); MALI | 2018 - 2019

Familiarization with the following tasks:

- Managing administrative operations on financing products.
- Managing the customer database.
- Monitoring and custody of assets for privileged clients (Large companies, mines, etc.)
- Implementation and management of dashboards.
- Control and evaluation of banking transactions.

### CUSTOMER SERVICE ASSISTANT MANAGER

BELL CANADA, CANADA | 2014 - 2016

- Managing and responding to customer inquiries promptly, accurately and professionally
- Work with internal and external teams to ensure client needs are met
- Manage and update the inventory system
- meeting service level objectives

## Personal information

### Name

GAKOU Mohamed Lamine

### Birthdate

30/10/1992

### Gender

MALE

### Residence

BAMAKO-MALI

### Nationality

MALI

## Skills

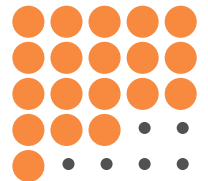
### GENERAL SKILLS

Computer skills  
leadership  
Problem solving



### Languages

French  
English  
Bambara  
Spanish  
CHINESE



## Contact

🏠 BAMAKO

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✉ GAKOU.MOHAMED@GMAIL.COM

## Education

### **MASTER IN MARKETING & COMMUNICATION**

ECOSUP, BAMAKO | 2018 - 2019

University Studies

### **UNIVERSITY LICENSE IN BANKING/INSURANCE**

ECOSUP, BAMAKO | 2017 - 2018

University Studies

### **CHINESE STUDIES**

South China Normal University, Guangzhou | 2016 - 2017

Preparatory studies

### **BACHELOR OF BUSINESS ADMINISTRATION (TRILINGUAL)**

HEC MONTRÉAL, MONTREAL | 2008 - 2011

4-year university studies in administration. Taught in three languages: French, English and Spanish

### **FRENCH BACCALAUREATE IN ECONOMICS AND SOCIAL SCIENCES - BIEN**

Lycée Français de Bamako, BAMAKO | 2008 - 2011

Specialty in Mathematics - Mention BIEN